



Our Business is Protecting Yours



Business Security Solutions

Design | Installation | Service | Maintenance | Monitoring

ABOUT US

We specialise in the design, installation, service and maintenance of business security systems. With over 30 years' experience, the company has been at the forefront of technological developments in the security industry.

The AlertSystems Group includes Alert Monitoring, a state-of-the art CCTV Control Centre and Alert Data, a facility offering secure off-site hosting of security systems and services. We are in a unique position whereby we can overlook all aspects of your security from system design, installation and servicing through to our purpose built CCTV Monitoring Control Room and Data Centre.

As an independent company we have developed long-standing relationships with leading manufacturers. These partnerships allow us to offer our customers the most appropriate solutions to meet their operational requirements.

Our Service and Engineering teams are based throughout the UK and provide a highly responsive local service. Our diverse customer base includes multi-site national businesses, facilities management companies, public sector organisations, manufacturers and retailers.

We hold National Security Inspectorate (NSI) Gold accreditation and BAFE SP 2013-1 for the design, installation, commissioning and maintenance of Fire Detection and Fire Alarm Systems. We also hold OHSAS 18001 and have an approved status with a number of health and safety schemes, including CHAS, SafeContractor and Constructionline.



AlertSystems were extremely helpful, you took into consideration my exact requirements and designed a system that has proven to be invaluable...

Health & Safety Manager
Food Manufacturer

Our security and monitoring systems have been professionally installed and managed by AlertSystems...Their IT support team have been very helpful in integrating with our systems...

Head of Security – University

Your engineers worked around our schedule to ensure they did not affect our daily work. They were very good at explaining how to use the new alarm and also the Access Control System...

Senior Operations Manager
Logistics Company

ALERTSYSTEMS



OUR SERVICES


Design, Installation, Service, Maintenance & Monitoring

CCTV

Our CCTV Systems provide protection for your premises 24/7/365. CCTV surveillance systems are available for both internal and external business environments.

Access Control

Our Access Control Systems range from entry level to enterprise level, providing the most efficient and convenient way of securing your premises.



Alarm Systems

- Our Intruder and Fire Alarm Systems can easily be integrated with a range of other security systems including CCTV and Access Control.

Service & Maintenance

We offer a range of Service & Maintenance agreements supported by our regionally based engineering teams.



CCTV

Regardless of business size, our range of CCTV Systems are designed to meet your specific operational requirements.

Our High-Definition (HD) CCTV Systems are able to monitor and record all activities across your site. This can range from facial recognition to the protection of perimeter fence lines.

Modern technology means that systems offer more than just security; they are increasingly being used for health and safety compliance and to monitor production processes and the handling of goods.

Investing in HD CCTV demonstrates your commitment to the protection of both your employees and your customers, as well as securing your assets and premises.

The latest advances and features in HD CCTV surveillance can ultimately reduce the number of cameras needed to cover a site.

The introduction of video analytics and appearance search technology enables proactive management and rapid response to any incident.

The benefits of these systems include:

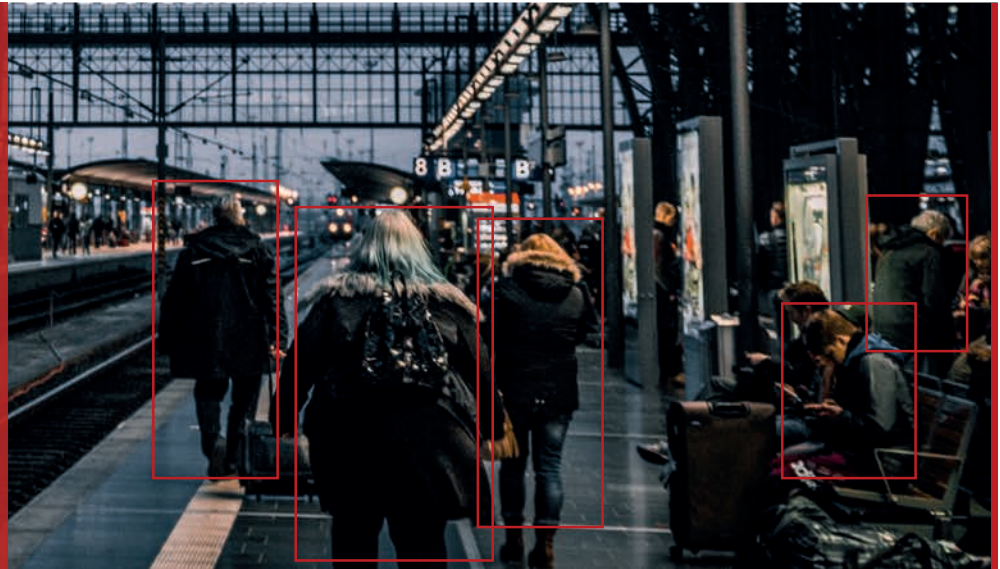
- Minimising opportunities for theft.
- Monitoring and evaluating safe working practices.
- Reducing false liability claims.
- Protecting buildings and assets.
- Monitored systems can reduce or eliminate the need for manned guarding.

Video Analytics

Video Analytics uses software algorithms to detect objects of a specific size, while ignoring irrelevant objects. The software can track these objects reliably, assessing perspective and generating alarms when specific conditions are met.

In deciding whether to generate alarms, the software can take into account many factors, such as the size, speed, direction of travel and the distance it has moved.

The teach by example technology allows you to provide feedback for the accuracy of the alarms. The feedback refines the devices self learning capabilities, increasing the accuracy of the analytics used to determine which alarms are real.



Appearance Search

Appearance search technology is a highly intelligent search engine for video data. It filters through the hours of footage in seconds, to easily locate a specific person across an entire site.

It can dramatically improve incident response time and enhance forensic investigation, by allowing CCTV operators to build video evidence and create a powerful narrative of events.

Operators are able to initiate a search for a person by selecting descriptions such as clothing colour and gender, to help find a person or an object of interest.

Unusual Motion Detection

Unusual Motion Detection (UMD) is an advanced feature which has been carefully designed to expose events that may have been missed by the human eye. The technology behind UMD is able to continuously study certain types of activity in a scene and proceed to flag any unusual motion.

UMD will focus your attention to unusual activity which may require further investigation. A benefit of having this capability is that it allows operators to examine large amounts of video recordings faster, reducing hours to minutes and seconds.

Facial Recognition

Facial Recognition Systems are able to automatically identify a face from within a crowd of individuals.

The applications use sophisticated software algorithms to determine a match to information that has been previously stored.

It was originally designed as a counter-terrorism measure to assist police investigations. However, applications for facial recognition can range from shopping centres being alerted automatically when persons of interest are present, through to control systems that only allow access to specific individuals.



An integrated and structured security risk management plan is essential for all buildings. An effective and professionally installed Electronic Access Control System should be a key consideration.

Access Control Systems provide the most efficient and convenient way of securing your building and assets.

Benefits of these systems include:

- Monitor, manage and control access across your site, stopping unauthorised individuals or vehicles whilst allowing authorised visitors and employees access.
- Quick to identify and alert operators for potential threats as they occur, minimising the risk of any dangerous or difficult situations.
- Usability, easily add, adjust or delete user access privileges.
- Integration with Building Management Systems.

Access Control

Security starts at your front gate. Managing access to your premises for staff and visitors is now an essential business requirement, which can prevent loss and safeguard your staff.

Our Access Control Systems can scale to the needs and ever-changing environments of your business. Our solutions range from entry-level through to enterprise systems that provide total control.

Access Control Systems allow you to monitor and manage access rights for staff and visitors; while demonstrating your commitment to security and site management. These Systems can be applied to a wide variety of environments from a single remote access point through to multiple doors and access zones.

Electronic Access Control Systems allow you to easily remove or add access rights to an individual without having to issue new credentials.

Access Control Integration

By combining Video Surveillance, Access Control and Artificial Intelligence we can provide powerful and unified security solutions to help proactively monitor and secure your business premises.

A key benefit of integrating Access Control with CCTV is in the management of emergency situations where the CCTV System can be used to verify unauthorised access.

Similarly, it can also be integrated with Fire Alarm Systems. Unlocking all the doors in the event of a fire alarm, so staff can exit the building safely and monitor who is left in the building.



Alarm Systems

Intruder Alarms are the most commonly used commercial security systems. They offer an affordable and highly effective means of deterring unwanted intruders and protecting your premises. There are a wide range of choices available, from bells-only systems to a sophisticated range of monitored systems.

Fire presents a significant risk and UK regulations state that all commercial premises should have an appropriate fire detection system.

Our unique External Deterrent System (EDS) is activated by movement, helping detect and deter intruders before they enter your site.

Intruder Alarm

Protecting your business is a high priority and we can develop an alarm system to meet your specific operational requirements.

Intruder alarms are highly effective in the detection of intruders and as a deterrent to break-ins.

Intruder Alarm Systems are often a mandatory requirement for commercial insurance policies. Our experienced team will conduct a risk assessment based on the structure of the premises and their contents. We will advise on the grade of system and the protection best suited to your operational requirements.

Fire Alarm

AlertSystems are BAFE SP203-1 accredited and our comprehensive service includes the design, installation and servicing of fire detection and alarm systems to BS5839-1:2017.

Fire Alarm Systems are categorised into three main types; Conventional, Addressable and Wireless. To determine the most appropriate fire system it is important that a fire risk assessment is carried out.

Our qualified designers are able to accurately recommend the most appropriate fire system for your premises.

External Deterrent System

AlertSystems pioneered the industry's first automated External Deterrent System.

A three tiered alarm system specifically designed to protect external areas, such as yards, compounds and car parks from acts of theft and vandalism by deterring intruders from remaining at the premises.

With an automatic re-set capability key holders aren't required to attend site for each alarm activation.

The EDS can be integrated with a remotely monitored CCTV System, removing the reliance on manned guarding.



Service & Maintenance

AlertSystems has built a reputation for providing outstanding Customer Service. We consider looking after our customers to be the most important part of our business.

Our Service and Maintenance engineers update their product and technical knowledge through a programme of regular training and development.

In addition to their product knowledge and skills they are also trained in safe working practices and comply with industry specific health and safety requirements.

We offer a comprehensive range of service agreements all supported by our 24 hour call-out service. Our engineers have the experience and expertise to service and maintain a wide range of systems.

Service

Your security system is an integral part of your business and you need to be able to rely on optimal performance. An AlertSystems service contract offers peace of mind that you have the backing of an NSI Gold accredited company.

Our highly skilled and qualified engineers provide nationwide support for system failures and emergencies 24 hours a day, 365 days of the year.

Maintenance

Without regular maintenance even the very best equipment is at risk of deterioration and failure.

Our comprehensive maintenance agreements are designed to meet your specific operational requirements. Planned preventative maintenance in accordance with the manufacturers specifications significantly reduces the risk of system failures.

Alert Monitoring

We are committed to delivering remote CCTV monitoring services that businesses can rely on. Our aim is to enhance the safety and protection levels of people and assets through the use of our advanced technology.

The Group's expertise in the security industry allows us to offer far more than just traditional remote monitoring services.

Our bespoke solutions can be applied to all business sectors and can be tailored to meet your specific operational requirements.

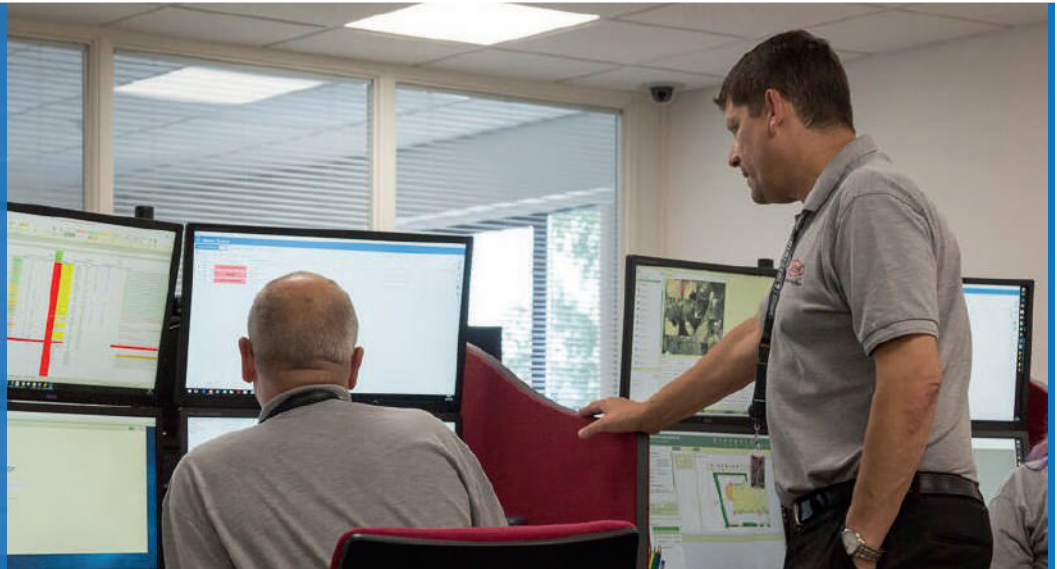
The Alert Monitoring Control Centre is available 24/7/365 and supports a wide range of CCTV systems.

The monitoring station is a purpose-built facility, managed by our SIA accredited team of operators who will promptly respond to any alarm activations

Visual verification of alarms removes the requirement for key holder attendance, as our operators can provide an effective deterrent.

Live or recorded audio warnings can be sent over the system to warn intruders that they are not permitted to enter an unauthorised area.

Our range of services provide you with reassurance and peace of mind knowing that your premises are being protected whilst it isn't occupied.



Our Services

CCTV Monitoring

When an alarm is activated footage from your CCTV is sent to an Alert Monitoring operator.

Virtual Key Holding

Alert Monitoring act as the primary responder to verify and confirm alarms activations.

Remote Concierge

Operators require audio or visual confirmation of an individual before permitting access to the site.

Guard Tours

Monitor the activity of high risk areas with scheduled or randomly generated camera tours.

Any Time Access

Bespoke monitoring ensures that key holders enter and leave sites securely.

Staff Safeguard

A comfort button to activate live images which links to our Control Centre where our operators can safeguard your retail staff.



Alert Data

Our state-of-the-art data centre has been designed to host your security data within a secure and reliable environment.

Having a hosted security infrastructure delivers a number of operational benefits.

A hosted solution removes responsibility for regular back-ups of key data or upgrading to the latest software.

A managed system means that all updates are performed by our Data Centre team and the performance and reliability of your security systems is optimised with minimal IT support required.

Data Hosting

With a managed hosted system you can administer your system from anywhere via a web browser. This allows the management of multiple sites without the need to access remote servers to make data changes and provides you with greater control and the flexibility to easily expand for future growth.

With data being stored and managed at our secure Data Centre, it reduces the requirement for your employees to be trained and be responsible for the management of the system.

Businesses are increasingly looking to use externally hosted services as they offer open and flexible solutions. Alert Data offers highly cost effective alternatives to traditional on-site data storage.



Why AlertSystems

For a security system to be effective, it relies on the quality of the system design, the maintenance of security equipment and the support provided.

With over 30 years' experience in designing, installing and maintaining security solutions, we are well placed to assist you on all your security requirements.

Our expertise and technical understanding has demonstrated to our customers that we operate to the highest quality standards, helping you get the most out of your security systems.

We operate nationally through regionally based Account Managers and Service teams, who are supported by our IT Specialists and research and development technicians. This infrastructure has also allowed us to offer an outstanding level of support to our customers and has helped us successfully secure thousands of commercial sites across the UK.

Efficiency

A shared CRM system allows the AlertSystems Group to access site and customer data. This ensures a highly-efficient service.

Integration

Integrate all aspects of security with one company and let us do the rest.

Expertise

Our experience within the industry demonstrates that we are a trusted security supplier to organisations of all sizes across all major business sectors.

Cost Effective

Combining the required services with one provider can offer better value for money and quicker ROI.

Problem Attribution

The fewer companies to rely on, the easier it will be to pinpoint any issues and take action if required.

Fully Accredited

We invest considerable time and resources to ensure we achieve and maintain the leading accreditations in our industry.



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