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Mr Bob Johnson  
Alertsystems Ltd  
Alert House  
1 Willowside Park  
Canal Road  
Trowbridge  
Wiltshire BA14 8RH

8<sup>th</sup> July 2010

Dear Bob,

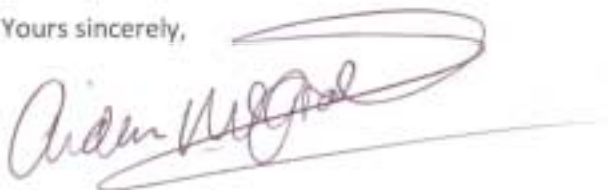
The backup box was removed last week for the analytics and all that now remains is the final connection of Redcare GSM. Everything is working and I am delighted with the results thanks to the solution that you devised for our site.

I would like you to pass on to your team that, for one in the service industry striving for customer satisfaction, I am so impressed with the service that we have received from Alertsystems. The team were polite, efficient, tidy, unobtrusive and a pleasure to deal with. Even when the job became challenging, everyone kept a sense of humour and dogged determination to see the job through. Good people are hard to find, so many together make Alertsystem very lucky indeed.

After the nightmares I had with one of your competitors, I have full confidence in passing all our security cameras, fire alarms and security alarms into your care.

Thank you again for everything and know that, whilst normally cautious about endorsing anyone, I would happily recommend your company. Good job done!

Yours sincerely,



Aiden McGrath  
Business Development Director