



Ian Bartlett
AlertSystems Ltd
Alert House
Trowbridge
Wilts
BA14 8RH

18th June 2009

Dear Ian,

A little over a year ago AlertSystems installed CCTV and Access Control at our site on West Mersea.

It was a complex installation that required technical expertise in several areas. This also included liaising with other contractors and I am pleased to say that your engineers ensured that there was no disruption to our business during the works.

We had previously had ongoing IT issues which, although were not a part of AlertSystems remit, Phil in your IT Department was able to assist us in rectifying.

Since the completion of the job there have been some minor issues which have been swiftly dealt with. This is a testament to the Customer care and back up services AlertSystems provide.

The fact that Ian and all the staff at AlertSystems listen to what we, the customer, require and deliver on their promises gives me no hesitation in recommending others to employing their services.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Andrew Dixon', is written over a white background.

Andrew Dixon
Managing Director

