

17th March 2010

Mr Richard Porsz
Alert Systems
Alerts House
1 Willowside Park
Canal Road
Trowbridge
BA14 8RH

Dear Richard

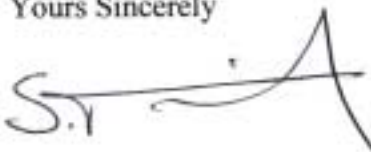
I am writing to pass on my congratulations and thanks to your company for the superb service you have continually provided us with over the past 5 years.

You currently provide us with a monitored alarm system along with a full compliment of security cameras. From our initial meetings with yourself, right back in the beginning, through to current times Alert Systems have provided a first class and reliable service.

Your staff are also a credit to your company whether it is the way our calls are handled or your own attending service engineers. They have always been courteous, efficient and accommodating. As Director of a company that provides customer service, I know how difficult it can be to maintain such high standards particularly in these trying times.

Our continued relationship is guaranteed and I would not hesitate to pass on my recommendations to anybody in the market for a professional solution to their security requirements.

Yours Sincerely



Steve J Ferridge MIVR
Director

Station Yard,
Old Waddling Lane
Wheathampstead
St Albans
AL4 8DR

Telephone 24hr Control 01582 833041
Admin/Parking 01582 834500
Fax 01582 833071
e-mail: info@harpenderrecovery.com

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