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|  |  | Instruction to yourbank or building societyto pay by Direct Debit |
| **Please fill in the whole form including official use box using a ball point pen and send it to:** |  | **Service user number** |
| AlertSystems LimitedAlert House1 Willowside ParkCanal RoadTrowbridgeWiltshireBA14 8RH  |  | **6** | **9** | **6** | **4** | **8** | **1** |  |  |
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|  | FOR AlertSystems Limited OFFICIAL USE ONLYThis is not part of the instruction to your bank or building society. |
|  |  |  **Accounts Email Address** |  |
|  |       |
|  |  **Preferred collection date 1st or 15th of month** |
| **Name(s) of account holder(s)** |  |       |
|       |  |  |
|       |  |  |
| **Bank/building society account number** |  |  |
|       |       |       |       |       |       |       |       |  |  |  |
| **Branch sort code** |  | Please pay AlertSystems Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with AlertSystems Limited and, if so, details will be passed electronically to my bank/building society. |
|       |       |       |       |       |       |  |  |  |  |
| **Name and full postal address of your bank or building society** |  |
| To: The Manager | Bank/building society |  |
|       |  |
| Address |  | Signature(s) |
|       |  |       |
|  |  |  |
|       |  |       |
|  | Postcode |  | Date |
|       |  |       |
| **Reference** |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Banks and building societies may not accept Direct Debit Instructions for some types of accountDDI1 |

This guarantee should be detached and retained by the payer.

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| DdlogolTheDirect DebitGuarantee |
| * This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
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| * If there are any changes to the amount, date or frequency of your Direct Debit AlertSystems Limited will notify you 7 working days in advance of your account being debited or as otherwise agreed. If you request AlertSystems Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
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| * If an error is made in the payment of your Direct Debit, by AlertSystems Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society

– If you receive a refund you are not entitled to, you must pay it back when AlertSystems Limited asks you to |
| * You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.
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