



**CMG RESCUE SERVICES**  
A PART OF THE COWAN GROUP

16 YELDON COURT, FINEDON ROAD INDUSTRIAL ESTATE, WELLINGBOROUGH, NORTHANTS, NN8 4SS  
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Alert Systems Limited  
Alert House  
1 Willowside Park  
Canal Road  
Trowbridge  
Wilts  
BA14 8RH

25<sup>th</sup> June 2008

Dear Sirs,

**Recent Alarm and Camera System installation at Units 7&8 Yeldon Court, Finedon Road Industrial Estate, Wellingborough.**

I am compelled to write to you to inform you of the outstanding level of service afforded to my company by your two engineers Jason and Wayne on the recent installation at the above named premises.

We are a busy breakdown and recovery depot and operate 24/7 recovering cars, vans and bikes for the police and various motoring organizations. This means that nothing stays still for very long and we have had to constantly ask your engineers to move their vehicle, move their tools, move their ladders etc. Throughout this they have maintained the utmost professionalism and gone out of their way to help. To assist in reducing the impact of the works, they have also been starting very early to get as much done before the inevitable members of the public start arriving. I would like to thank them for some very useful input into some additions to the original plans, which will make it far easier to use the security systems that you have installed.

Our site at Yeldon Court has a long association with your engineer Jason, who provides an outstanding service to your customers. He has insisted on leaving his contact details in case of any problems, has taken great care to ensure our expectations are exceeded and shows your company in a very professional manner. Our head office deal with the business side of our relationship with your company. In depot I only see the end results, but please be assured of my recommendation to any other business, largely down to the professionalism of your engineers.

Please do not hesitate to contact me should you require any additional information.

Yours Sincerely,

VJ Haskayne  
Depot Manager  
CMG Rescue Services

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Registered in England No.1339144

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