



Our Business is Protecting Yours

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Service and Maintenance - CCTV

The Service Agreement will include provision for all call-outs, parts and labour, under our normal terms and conditions, with the exception of any exclusions stated and agreed. In addition to the Services AlertSystems will carry out one scheduled maintenance visit per annum.

- ✓ An inspection and test procedure will be undertaken at each scheduled maintenance visit consisting of checks to the following:
- ✓ Check the number and type of cameras, including lenses, are in accordance with the specification and any amendment
- ✓ Check indicator lamps are working correctly
- ✓ Check warning labels are still in place
- ✓ Check all cables and conduit are properly supported, undamaged and showing no signs of wear
- ✓ Check for sound physical fixings of all equipment including loosening or corrosion of supports and fixings including towers and Brackets
- ✓ Check all glands and seals on external equipment
- ✓ Check the picture quality of each camera and correct monitor selection
- ✓ All camera housings and lenses are cleaned where necessary
- ✓ Check all automatic and remote control camera functions are satisfactory and that camera movement and fields of view are free from obstruction
- ✓ Operation of all monitoring, switching, multiplexing and recording equipment is satisfactory
- ✓ Function of all interfaces with alarms is satisfactory including correct triggering of alarms
- ✓ Operation of supplementary lighting is satisfactory
- ✓ Check that the performance of the system(s) continues to meet the agreed specification/operational requirement according to the periodic test scheme agreed with the customer
- ✓ Growth or shrubbery is clear of camera views and sensors. Customer is made aware of the consequences of allowing any future overgrowth
- ✓ All connections checked and labelled
- ✓ All camera presets are checked
- ✓ All alarm presets are checked
- ✓ Customer's system logbook checked and updated

