



## OUR BUSINESS IS PROTECTING

EXTERNAL DETERRENT SYSTEMS  
CLOSED CIRCUIT TELEVISION  
ACCESS CONTROL & INTERCOMS  
INTRUDER & FIRE ALARMS  
REMOTE MONITORING  
GATES, BARRIERS & TURNSTILES

**ALERTSYSTEMS LTD**  
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### SPECIFIC TERMS & CONDITIONS

#### CIVIL WORKS

I confirm that any civil works regarding the installation are to be the responsibility of the customer.

#### SPECIAL INSTRUCTIONS

It is the responsibility of the customer to provide a 240v non-switched fuse spur and mains supply at camera, lighting and control points. Alternatively Alertsystems can arrange this work at an additional cost.

Provision of Broadband, Internet connection, PSTN / ISDN and terminal blocks, required for alarm and CCTV monitoring will be the responsibility of the Customer.

Systems incorporating Video Transmission will require Broadband (not AOL), or in the instance of ADPRO an ISDN2 Digital Telephone Line. All charges relating to the installation of these lines and ongoing line costs will be billed directly to you by your telecom provider.

Access lifting equipment required for installation work and service and maintenance will be the responsibility of the customer to provide or pay for the hire thereof.

Alertsystems does not accept responsibility or any liability for the performance or reliability of equipment or wiring that has not been approved, supplied and/or installed by Alertsystems. If additional work arises because additional items of equipment are needed or re-cabling is required, then Alertsystems reserves the right to charge accordingly.

Our quotation assumes that Alertsystems engineers will have unobstructed access to all relevant working areas and be afforded continuous and uninterrupted working. Whilst Alertsystems will make all reasonable efforts to co-ordinate and work with other suppliers, servants, trades and the customer, any delays or interruptions by these may result in additional charges being made to the customer.

#### LIGHTING

In the case of monitored CCTV systems nighttime illumination is required to be adequate for certification of systems. Light levels will be viewed by the Alarm Receiving Centre upon completion of the installation and AlertSystems advised accordingly. The better the light level the better the picture quality.

For all CCTV systems the upgrading of any additional lighting required will be the responsibility of the Customer.

#### VALIDITY

This quotation is valid for 30 days and is subject to our standard Terms and Conditions.

#### DATA PROTECTION ACT (CCTV INSTALLATIONS)

There may be implications of which you are unaware with reference to the Data Protection Act 1998. We recommend you contact the Data Protection Registrar on 01625 545745 for any further information.

#### COMPUTER BASED SYSTEMS

PLEASE NOTE – Any network compatibility and connections are the sole responsibility of the customer and shall not affect the installation and payment thereof to Alertsystems.

